## Annexure - B Investor Complaints Data

Data for every month ending-June, 2024

| S No. | Received <br> from | Carried <br> forward <br> from <br> previous <br> month | Receive <br> d during <br> the <br> month | Total <br> Pending | Resolved | Pending at the end <br> of the month** | Average <br> Resolution <br> time^^ |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  | Pending <br> for less <br> than 3 <br> months | Pending <br> for more <br> than 3 <br> months |  |  |
| 1 | Directly <br> from <br> Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI <br> (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock <br> Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other <br> Sources <br> (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand <br> Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| SN | Year | Carried <br> forward from <br> previous year | Received <br> during the <br> year | Resolved <br> during the <br> year | Pending at <br> the end of the <br> year |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | April -2021 | 0 | 0 | 0 | 0 |
| 2. | May -2021 | 0 | 0 | 0 | 0 |
| 3. | June -2021 | 0 | 0 | 0 | 0 |
| 4. | July- 2021 | 0 | 0 | 0 | 0 |
| 5. | August-2021 | 0 | 0 | 0 | 0 |
| 6. | Sept -2021 | 0 | 0 | 0 | 0 |
| 7. | Oct -2021 | 0 | 0 | 0 | 0 |
| 8. | Nov -2021 | 0 | 0 | 0 | 0 |
| 9. | Dec-2021 | 0 | 0 | 0 | 0 |
| 10. | Jan- 2022 | 0 | 0 | 0 | 0 |
| 11. | Feb-2022 | 0 | 0 | 0 | 0 |
| 12. | March-2022 | 0 | 0 | 0 | 0 |
| 13. | April-2022 | 0 | 0 | 0 | 0 |
| 14. | May-2022 | 0 | 0 | 0 | 0 |
| 15. | June-2022 | 0 | 0 | 0 | 0 |
| 16. | July-2022 | 0 | 0 | 0 | 0 |
| 17. | August-2022 | 0 | 0 | 0 | 0 |
| 18. | September-2022 | 0 | 0 | 0 | 0 |
| 19. | October-2022 | 0 | 0 | 0 | 0 |
| 20. | November-2022 | 0 | 0 | 0 | 0 |
| 21. | December-2022 | 0 | 0 | 0 | 0 |
| 22. | January-2023 | 0 | 0 | 0 | 0 |
| 23. | February-2023 | 0 | 0 | 0 | 0 |
| 24. | March-2023 | 0 | 0 | 0 | 0 |
|  |  | 0 | 0 | 0 |  |


| 25. | April-2023 | 0 | 0 | 0 | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 26. | May-2023 | 0 | 0 | 0 | 0 |
| 27. | June-2023 | 0 | 0 | 0 | 0 |
| 28. | July-2023 | 0 | 0 | 0 | 0 |
| 29. | Àug-2023 | 0 | 0 | 0 | 0 |
| 30. | Sep-2023 | 0 | 0 | 0 | 0 |
| 31. | Oct-2023 | 0 | 0 | 0 | 0 |
| 32. | Nov-2023 | 0 | 1 | 1 | 0 |
| 33. | Dec-2023 | 0 | 0 | 0 | 0 |
| 34. | Jan-2024 | 0 | 0 | 0 | 0 |
| 35. | Feb-2024 | 0 | 0 | 0 | 0 |
| 36. | Mar-2024 | 0 | 0 | 0 | 0 |
| 37. | April-2024 | 0 | 0 | 0 | 0 |
| 38. | May-2024 | 0 | 0 | 0 | 0 |
| 39. | June-2024 | 0 | 0 | $\mathbf{1}$ | 0 |
|  | Grand Total | $\mathbf{0}$ | $\mathbf{1}$ | $\mathbf{0}$ |  |

## Trend of annual disposal of complaints

| SN | Year | Carried <br> forward from <br> previous year | Received <br> during the <br> year | Resolved <br> during the <br> year | Pending at <br> the end of the <br> year |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1. | $\mathbf{2 0 1 7 - 1 8}$ | 0 | 0 | 0 | 0 |
| 2. | $\mathbf{2 0 1 8 - 1 9}$ | 0 | 0 | 0 | 0 |
| 3. | $\mathbf{2 0 1 9 - 2 0}$ | 0 | 0 | 0 | 0 |
| 4. | $\mathbf{2 0 2 0 - 2 1}$ | 0 | 0 | 0 | 0 |
| 5. | $\mathbf{2 0 2 1 - 2 2}$ | 0 | 0 | 0 | 0 |
| 6. | $\mathbf{2 0 2 2 - 2 3}$ | 0 | 0 | 0 | 0 |
| 7. | $\mathbf{2 0 2 3 - 2 4}$ | 0 | 1 | 1 | 0 |
|  | Grand Total | $\mathbf{0}$ | $\mathbf{1}$ | $\mathbf{1}$ | $\mathbf{0}$ |

