

Annexure – B Investor Complaints Data

Data for every month ending- September, 2024

| S No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month** | | Average Resolution time^ |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|----------|-----------------------------------|--------------------------------|--------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----|----------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1. | April -2021 | 0 | 0 | 0 | 0 |
| 2. | May -2021 | 0 | 0 | 0 | 0 |
| 3. | June -2021 | 0 | 0 | 0 | 0 |
| 4. | July- 2021 | 0 | 0 | 0 | 0 |
| 5. | August-2021 | 0 | 0 | 0 | 0 |
| 6. | Sept -2021 | 0 | 0 | 0 | 0 |
| 7. | Oct -2021 | 0 | 0 | 0 | 0 |
| 8. | Nov -2021 | 0 | 0 | 0 | 0 |
| 9. | Dec -2021 | 0 | 0 | 0 | 0 |
| 10. | Jan- 2022 | 0 | 0 | 0 | 0 |
| 11. | Feb-2022 | 0 | 0 | 0 | 0 |
| 12. | March-2022 | 0 | 0 | 0 | 0 |
| 13. | April-2022 | 0 | 0 | 0 | 0 |
| 14. | May-2022 | 0 | 0 | 0 | 0 |
| 15. | June-2022 | 0 | 0 | 0 | 0 |
| 16. | July-2022 | 0 | 0 | 0 | 0 |
| 17. | August-2022 | 0 | 0 | 0 | 0 |
| 18. | September-2022 | 0 | 0 | 0 | 0 |
| 19. | October-2022 | 0 | 0 | 0 | 0 |
| 20. | November-2022 | 0 | 0 | 0 | 0 |
| 21. | December-2022 | 0 | 0 | 0 | 0 |
| 22. | January-2023 | 0 | 0 | 0 | 0 |
| 23. | February-2023 | 0 | 0 | 0 | 0 |
| 24. | March-2023 | 0 | 0 | 0 | 0 |

| | | | | | |
|-----|-----------------------|----------|----------|----------|----------|
| 25. | April-2023 | 0 | 0 | 0 | 0 |
| 26. | May-2023 | 0 | 0 | 0 | 0 |
| 27. | June-2023 | 0 | 0 | 0 | 0 |
| 28. | July-2023 | 0 | 0 | 0 | 0 |
| 29. | Aug-2023 | 0 | 0 | 0 | 0 |
| 30. | Sep-2023 | 0 | 0 | 0 | 0 |
| 31. | Oct-2023 | 0 | 0 | 0 | 0 |
| 32. | Nov-2023 | 0 | 1 | 1 | 0 |
| 33. | Dec-2023 | 0 | 0 | 0 | 0 |
| 34. | Jan-2024 | 0 | 0 | 0 | 0 |
| 35. | Feb-2024 | 0 | 0 | 0 | 0 |
| 36. | Mar-2024 | 0 | 0 | 0 | 0 |
| 37. | April-2024 | 0 | 0 | 0 | 0 |
| 38. | May-2024 | 0 | 0 | 0 | 0 |
| 39. | June-2024 | 0 | 0 | 0 | 0 |
| 40. | July-2024 | 0 | 0 | 0 | 0 |
| 41. | August-2024 | 0 | 0 | 0 | 0 |
| 42. | September-2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1. | 2017-18 | 0 | 0 | 0 | 0 |
| 2. | 2018-19 | 0 | 0 | 0 | 0 |
| 3. | 2019-20 | 0 | 0 | 0 | 0 |
| 4. | 2020-21 | 0 | 0 | 0 | 0 |
| 5. | 2021-22 | 0 | 0 | 0 | 0 |
| 6. | 2022-23 | 0 | 0 | 0 | 0 |
| 7. | 2023-24 | 0 | 1 | 1 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |